

BEND POLICE ANNUAL REPORT



2023





A MESSAGE FROM THE CHIEF

I am pleased to share the ongoing advancements and unwavering commitment of the Bend Police Department in ensuring the safety and well-being of our community. Throughout 2023, our department evolved to meet the developing challenges of law enforcement, particularly in terms of future needs. The incorporation of cutting-edge technology has been instrumental in augmenting our operational effectiveness and efficiency. From the implementation of Live 911 and in-car fleet camera systems to the use of Unmanned Aircraft Systems (drones) as first responders and the establishment of a real-time information center, these technological integrations empower our response capabilities, enhancing our preparedness and resource allocation so we can improve the way we deliver services to the community. .

In alignment with our dedication to innovation, there has been a substantial focus on alternative response programs, recognizing the diverse needs of our community. We have implemented initiatives prioritizing mental health, addiction, and social issues to ensure responses are tailored to the specific circumstances and individuals involved. Collaborative efforts with community partners, partner agencies, and social service organizations have successfully resulted in the implementation of non-law enforcement alternative response programs, contributing significantly to the overall well-being of our residents and reducing some impact to our policing resources.

Looking ahead to 2024, our commitment to transparency, accountability, and community engagement remains steadfast. Together, we endeavor to foster a community where every individual feels secure, valued, and proud to call Bend home.





MEET THE TEAM



PAUL KANSKY **DEPUTY CHIEF**

Deputy Chief Paul Kansky has been in law enforcement since 1992, working for the Washington County and Deschutes County sheriff's offices before joining Bend Police in 2000. He has served in investigations, CERT, CODE and other capacities and began his current role overseeing police operations in April 2018.



BRIAN KINDEL **CAPTAIN - PATROL**

Capt. Brian Kindel has been in law enforcement for 30 years, working for seven years with the Marion County Sheriff's Office before joining the Bend Police Department. He currently serves as the patrol division captain.



JASON MANISCALCO **CAPTAIN - INVESTIGATIONS**

Capt. Jason Maniscalco has worked in law enforcement for more than 26 years, 23 of them with the Bend Police Department. He currently oversees investigations, the traffic team, CODE, school resource officers, CERT, community service officers and other specialty assignments in the Department.



NICK PARKER **CAPTAIN - SUPPORT SERVICES**

Capt. Nick Parker has worked in law enforcement since 1999, joining the Bend Police Department in 2003. After stints in CODE, investigations and patrol, he currently oversees the Support Services Division.



TARA LEWELLEN **BUSINESS SERVICES DIVISION MANAGER**

Tara Lewellen has worked in finance for 24 years. She started with the Bend Police Department in 2016 and currently oversees the business division, which includes budget, payroll, purchasing, fleet, records and evidence.



OUR VISION

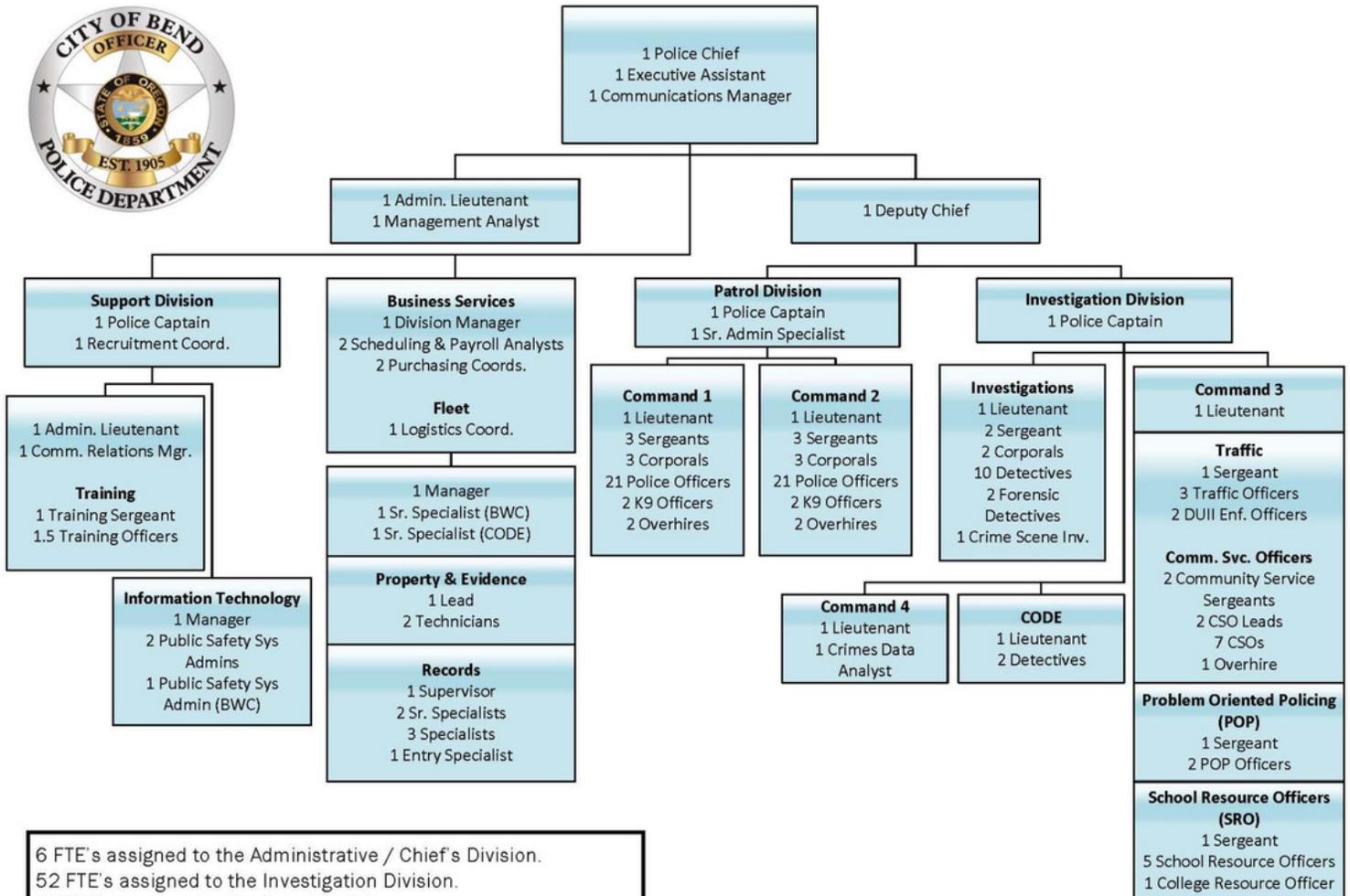
We are progressive, innovative, community based, and acknowledge our most valued asset is the men and women who work at the Bend Police Department.

OUR MISSION

To protect and serve.

OUR VALUES

Teamwork. Integrity. Excellence.



6 FTE's assigned to the Administrative / Chief's Division.
 52 FTE's assigned to the Investigation Division.
 67 FTE's assigned to the Patrol Division.
 19 FTE's assigned to the Business Services Division.
 10.5 FTE's assigned to the Support Division.

Current as of July 2023



BY THE NUMBERS: RECORDS & EVIDENCE

Records

- Responded to 3,921 records requests and background check requests
- Sealed or expunged 683 cases
- Released 112 animals
- Merged (processed) 14,680 reports

Evidence

- Took in 4,866 items in 2023
- Disposed of 4,819 items in 2023
- Collected 417 pounds of prescription medication from the community during two DEA takeback events
- Collected 708 pounds of prescription medication from the community through our lobby kiosk in 2023





BY THE NUMBERS: CRIME STATISTICS

<p style="text-align: center;">Non-Emergency Call 38,661</p>	<p style="text-align: center;">Officer Initiated 27,036</p>	<p style="text-align: center;">911 Call 11,264</p>
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Notable numbers

- Mental health & suicidal subject-related calls: 1,432
- Unwanted subject calls: 3,884
- Motor vehicle accidents: 2,305
- DUII arrests: 602
- Unmanned Aerial Systems deployments: 721
- Apprehension K-9 deployments: 197
- Drug detection K-9 deployments: 48

Case Offenses by Crime Category



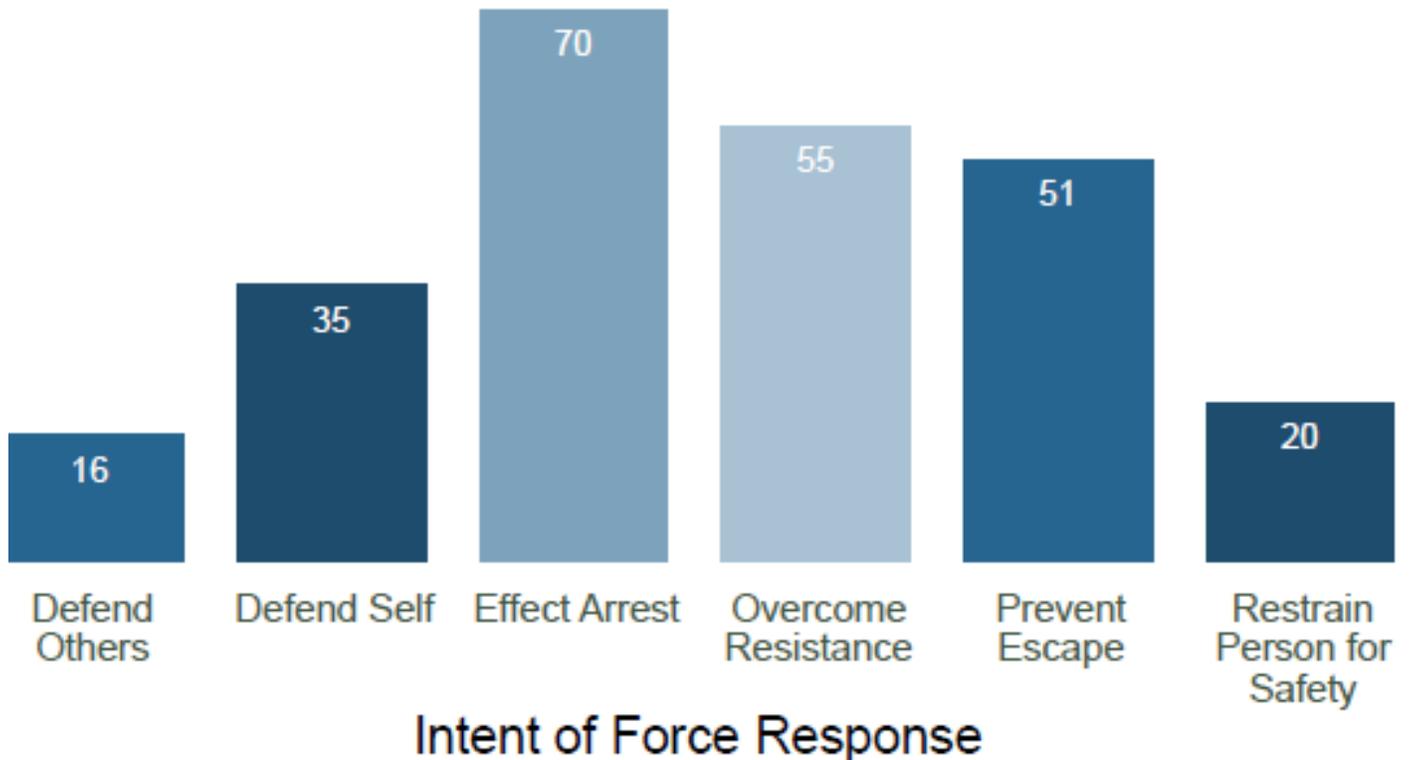


BY THE NUMBERS: FORCE RESPONSE

Non-Emergency Call 38,661	Officer Initiated 27,036	911 Call 11,264
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Force events involving Bend Police officers in 2023*	81
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*Multiple force applications can occur in a single force event.





AWARD WINNERS



CORPORAL RYAN TIKTIN
OFFICER OF THE YEAR



DETECTIVE CAMILLE CHRISTENSEN
CHIEF'S COMMENDATION



JENNY MENDEZ
COMMUNITY SERVICE AWARD



OFFICER TOMMY CHARLES
COMMUNITY SERVICE AWARD



DETECTIVE JASON CAMACHO
JOHN LAWRENCE
AWARD OF EXCELLENCE



REESE RIEL
STAFF MEMBER OF THE YEAR

SPIDRTECH RESULTS

- The officer listened to me: 4.8/5
- The officer treated me with respect: 4.85/5
- The officer treated me fairly: 4.81/5
- The officer communicated clearly: 4.84/5
- The officer provided useful information: 4.58/5
- The officer helped resolve the problem: 4.29/5
- Overall satisfaction: 4.56/5

LIZ WUNDER
VOLUNTEER OF THE YEAR

EVIDENCE TEAM
UNIT CITATION AWARD

SERGEANT TOMMY RUSSELL
DISTINGUISHED SERVICE AWARD



TRAINING



The Bend Police Department makes a priority of training in all conditions, learning best practices in modern law enforcement through quarterly in-service trainings and more than 3,000 hours of external trainings throughout the year. Both sworn and non-sworn personnel engage in ethics and leadership training. In 2023, our officers engaged in trainings designed to help them respond safely in a variety of situations, including active threats and high-risk traffic stops.





POLICE DATA HUB

DATA DASHBOARDS

The City of Bend organizes and analyzes police data in several ways to help us better serve the community. Below are the publicly available data organized into dashboards, maps, and data tables.

 Calls for Service What types of calls do Bend PD officers respond to?	 Case Offenses What types of crimes are reported in Bend?	 Mental Health Calls How often are police called to mental health issues?
 Bias Crime How common are bias crimes in Bend?	 Drone Flights Where and when do police use drones to respond to calls?	

After months of collaboration between designers, data analysts and programmers, the Bend Police Department's Data Hub went live this summer.

The data hub, created in conjunction with the City's Office of Performance Management, seeks to provide more transparency and to make it easier for our community members to learn about the types of calls for service and reported crimes that take place in the City of Bend.

Bend Police have long used data- and evidence-led approaches to understand and improve daily operations and services for our community. Now, the public can examine trends and learn more about individual crimes and calls for service through reports, maps and raw data tables.

The data is updated on a daily basis. It is compiled from our Computer Aided Dispatch and Records Management System that is maintained by Deschutes County 911 Dispatch. The information has been anonymized so that individual addresses are not identified. In addition, certain types of crimes, such as domestic abuse and rape, are not featured in the maps. However, they are still accounted for in the data tables.

The public can access datasets, maps and dashboards with information about calls for service, case offenses, mental health calls and bias crimes. In addition, there is a map that identifies where police unmanned aircraft systems (drones) are flying throughout the City of Bend. Among the information available are the number of calls for service by year, the call volume by day of the week and time of day, and the call types that officers are responding to.

You can access the data hub at <https://policedata.bendoregon.gov>.



COMMUNITY ENGAGEMENT



Our Department incentivizes community engagement through our Community Enhancement Program, encouraging officers and staff to show up to public meetings, sporting events and community activities, conduct school zone enforcement, and otherwise have positive contact with community members. In 2023, our Department racked up 2,220 Community Enhancement Program hours.



2,220 COMMUNITY ENHANCEMENT PROGRAM HOURS



STRATEGIC PLAN ACCOMPLISHMENTS

In 2023, the Bend Police Department worked hard to meet our strategic plan goals for the 2023-2025 biennium. That work will continue this year. Here's a look at a few of the initiatives that got off the ground in 2023.

- **LEVERAGED TECHNOLOGY:** Began developing the Real Time Information Center (RTIC), designed to enhance our agency's ability to gather information and put it in one centralized, easily accessible location for review and use, speeding up police responses and making those responses safer for the public and our officers.
- **IN-CAR CAMERA SYSTEM:** Installed fleet camera system in all patrol vehicles to pair with our Department's bodyworn camera system.
- **CRISIS RESPONSE:** In partnership with Deschutes County Behavioral Health, Deschutes County 911 and Deschutes County Sheriff's Office, implemented the Community Crisis Response Team to respond to low- and moderate-risk mental health calls without law enforcement in June 2023.
- **CHILD VICTIMS UNIT:** Began a restructuring of the investigations unit to create a Child Victim Unit, focused on our most vulnerable victims. This comes as our Department sees a dramatic rise in the number of Internet Crimes Against Children cases.
- **BEND POLICE FOUNDATION:** Developed a plan that will implement a Bend Police Foundation to be started in 2024, providing additional community engagement opportunities between police and public.
- **NATIONAL NIGHT OUT:** Reestablished and expanded the Bend Police Department's National Night Out event with an eye toward engaging all community members in a positive environment.



STRATEGIC GOALS IN 2024

At the start of the 2023-25 biennium, the Bend Police Department identified a range of goals to improve community safety and our Department's effectiveness.

- Use and optimize technology to create efficiencies, enhance police response and investigations, enhance reporting, and increase data/intel-led policing and asset deployment.
- Develop strategies to reduce call load / call impact to patrol officers, to ensure we are using police resources for the purposes intended and to allow proactive time for our members to engage in criminal interdiction and crime reduction efforts daily.
- Increase or change training offerings, methods and structure.
- Improve professional standards by aligning personnel complaint and investigation policies to align with current practices; implement Benchmark program.
- Complete five-year plan for vehicle rotation and replacement and develop a needs assessment for evidence and equipment storage.
- Explore and build an implementation plan for a Bend Police Foundation.
- Review wellness program, and create a wellness manual highlighting all programs and usage and other benefits intended to build employee resilience and enhance employee retention.
- Review completed Matrix staffing study and identify a five-year plan to move forward with the study elements that are obtainable and reasonable.
- Work with elected officials and City personnel to further explore alternative public safety funding sources and methods to meet future growth demands.
- Review the possible restructuring of the investigations unit, working to provide the best customer- and victim-centric model that is feasible with current resources.