BEND POLICE DEPARTMENT QUARTERLY REPORT

As always, it was a busy summer here in Bend. There were lots of tourists and plenty of fair-weather events, and the result? Lots of calls for service for our Department. In June, July, August and September, our officers responded to an average of 230 calls for service a day.

Our town continues to grow and get more and more busy, and that shows in our data. Our call load is up, and we're always looking to analyze the information we glean from those calls so we can respond as effectively as possible. Are you interested in learning more about police data and crimes in your community? This summer, we debuted a new Police Data Hub. The data hub provides tons of information on the calls and cases we handle, where crimes get reported the most, and other useful details that you might enjoy. You can dig into that data at https://policedata.bendoregon.gov/.

Even with a busy summer, we worked to provide solutions to problems we learned about. For example, in response to concerns about the nuisance that underage Independence Day celebrations have created in our parks over the past few years, our Department took a proactive approach. We posted dozens of officers throughout town in spots that have traditionally been a problem. It worked -- our parks stayed much more clean, safe and welcoming to all community members this year.

And I'd be remiss if I didn't mention our first National Night Out celebration on Aug. 1 at Bend High. This is the first year our Department has organized such a large-scale celebration, and we loved seeing all our community partners and so many community members come together. We went through hundreds of hot dogs, gave out lots of stickers, showed off our K9 and UAS (drone) programs, and I took a lot of dips in the dunk tank! We can't wait to do it again next year.

Chief Mike Krantz

BEND POLICE DEPARTMENT QUARTERLY REPORT

Bend Police debut new Data Hub

The City of Bend Police Department is pleased to announce that community members can now access data about calls for service and crime maps through its Bend Police Data Hub.

The data hub, created in conjunction with the City's Office of Performance Management, seeks to provide more transparency and to make it easier for our community members to learn about the types of calls for service and reported crimes that take place in the City of Bend.

Bend Police have long used data- and evidence-led approaches to understand and improve daily operations and services for our community. Now, the public can examine trends and learn more about individual crimes and calls for service through reports, maps and raw data tables.

The data will be updated on a daily basis. It is compiled from our Computer Aided Dispatch and Records Management System that is maintained by Deschutes County 911 Dispatch.

The information has been anonymized so that individual addresses are not identified. In addition, certain types of crimes, such as domestic abuse and rape, are not featured in the maps. However, they are still accounted for in the data tables.

The public can access datasets, maps and dashboards with information about calls for service, case offenses, mental health calls and bias crimes. In addition, there is a map that identifies where police unmanned aircraft systems (drones) are flying throughout the City of Bend. Among the information available are the number of calls for service by year, the call volume by day of the week and time of day, and the call types that officers are responding to.

You can access the data hub at https://policedata.bendoregon.gov/.

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Who you gonna call?

You know 911 is for emergencies, but what about all the other stuff? Here's a quick guide for how to report concerns and get help when you need it.

- **If a crime has already taken place:** Call nonemergency dispatch at 541-693-6911. You can also go to www.bendpolicereports.com and fill out an online report for many low-level incidents.
- **Reporting a homeless camp or other right-of-way issue**: Police are not responsible for enforcing the city's camping code. If you see a homeless camp in the right of way that violates the city's camping code, fill out a service request form at https://www.bendoregon.gov/services/file-a-complaint-or-report , then click on Service Request.
- **Road signs, speeds, etc.**: If your road needs a new sign, a speed limit change, a bike lane or new striping, click on https://www.bendoregon.gov/services/file-a-complaint-or-report and go to Service Request.
- **Code violations**: Your neighbor's trees are blocking the sidewalk, a home has excessive trash, or they're violating the short-term rental rules? That's a code complaint, and you can click on https://www.bendoregon.gov/services/file-a-complaint-or-report and go to File a Code Complaint.

National Night Out 2023

BEND POLICE DEPARTMENT QUARTERLY REPORT

All Calls for Service

● Year-to-Date ● Total

	2020	2021	2022	2023
Year-to-Date	61,654	55,956	57,950	59,318
Total	80,076	74,219	76,428	59,318
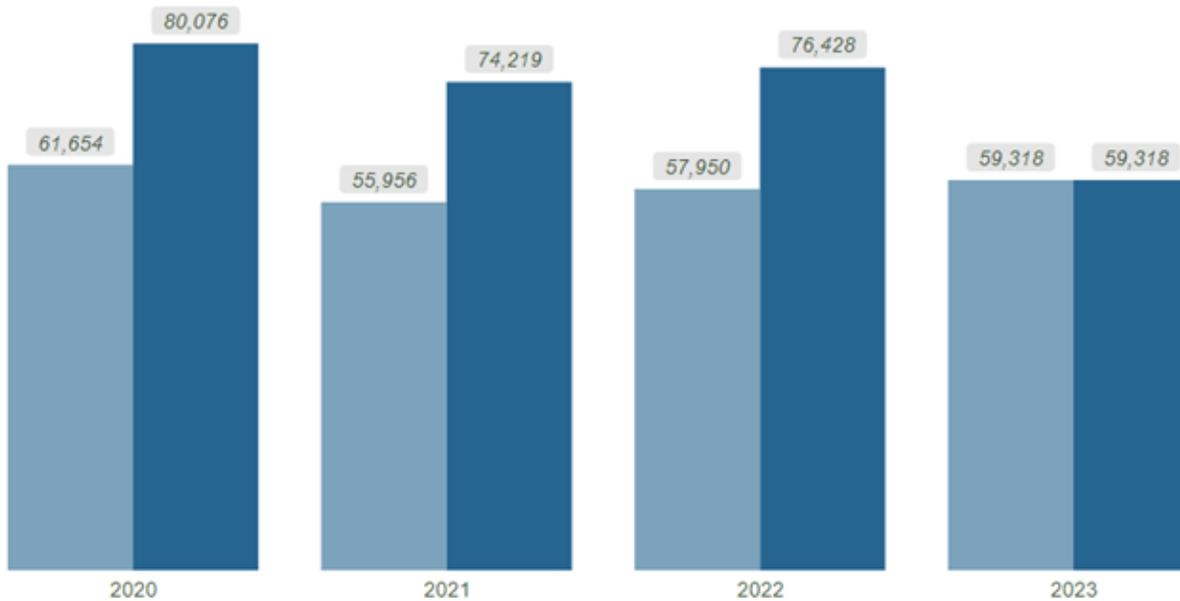
Mental Health Calls for Service

● Year-to-Date ● Total

	2020	2021	2022	2023
Year-to-Date	1,368	1,773	1,403	1,089
Total	1,860	2,303	1,902	1,089
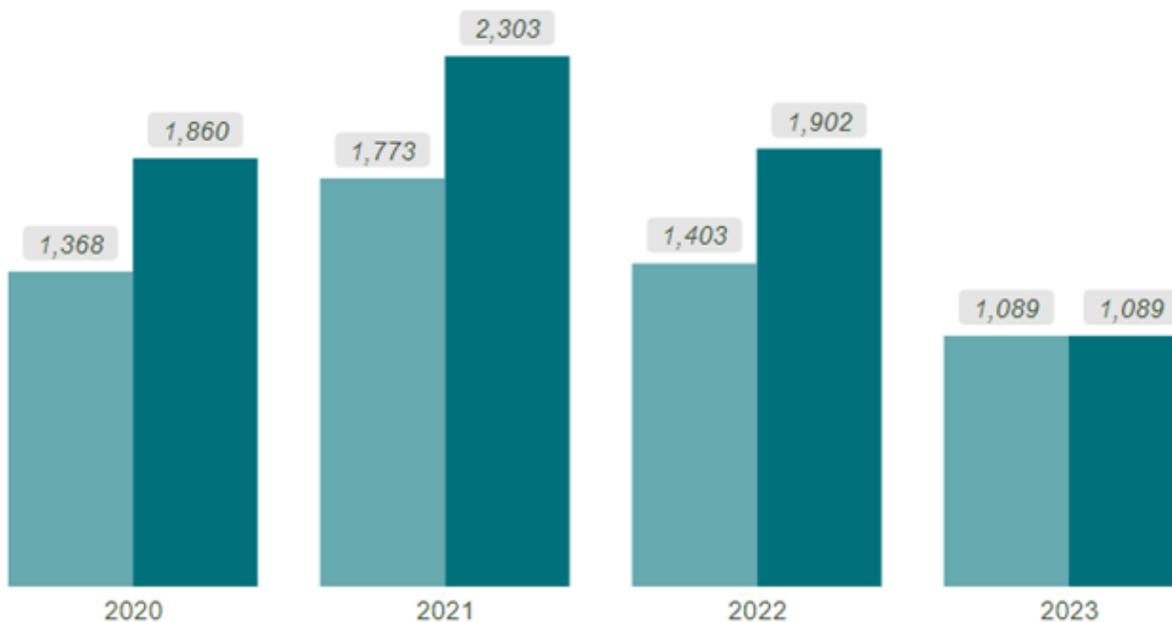
BEND POLICE DEPARTMENT QUARTERLY REPORT

Total Offense Counts by Crime Category

Other Offenses not Reportable to the State of Oregon	Crimes Against People	Crimes Against Property	Crimes Against Society	Oregon Specific Offenses
122	1144	2921	1671	1659
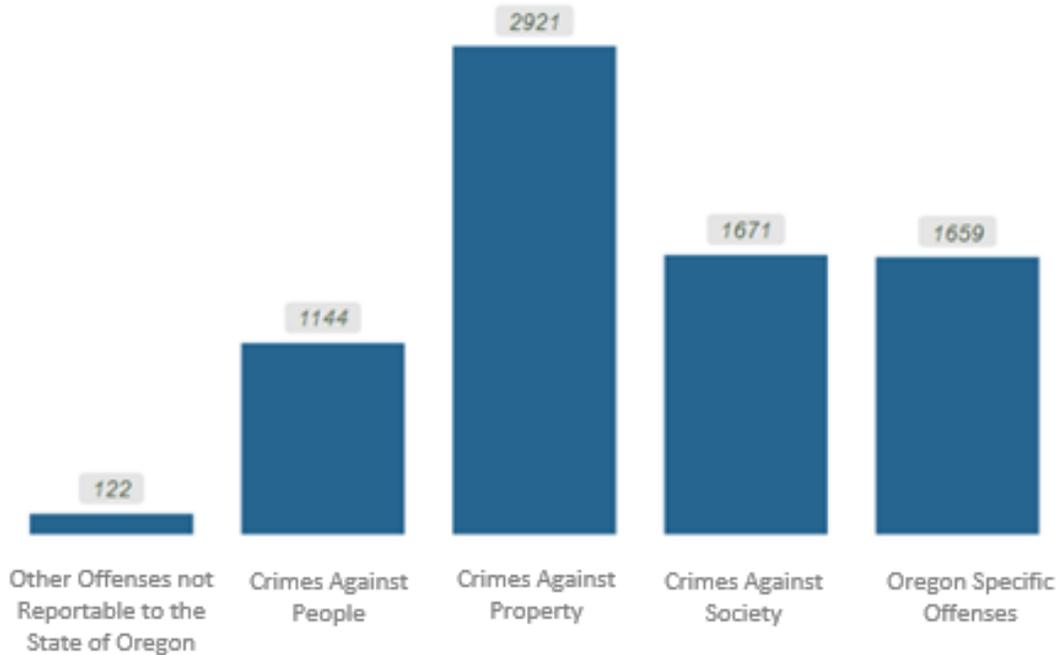
Crime Category	Count
Crimes Against Society	
Driving Under Influence	455
Trespass	292
Disorderly Conduct	257
Drug Law Violations	243
Other	128

Crime Category	Count
Crimes Against People	
Intimidation /Other Criminal Threat	375
Simple Assault	225
Reckless Endangering	151
Aggravated Assault	116
Restraining Order Violation	87

Crime Category	Count
Oregon Specific Offense	
Warrant	748
Hit & Run - Misdemeanor	411
Mental	147
Reckless Driving	121
DWS /Revoked - Misdemeanor	96

Crime Category	Count
Crimes Against Property	
Vandalism	616
All other Larceny	500
Shoplifting	313
Theft from a Motor Vehicle	203
Theft from Building	150

SPIDR Tech Survey Results, July 1 - Sept. 30, 2023

The officer...

listened to me: 4.78 / 5

treated me with respect: 4.84 / 5

treated me fairly: 4.80 / 5

provided useful info: 4.57 / 5

communicated clearly: 4.82 / 5

resolved the problem: 4.27 / 5

OVERALL SATISFACTION: 4.52 / 5