

2022

Annual Report

City of Bend Police Department





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A Message from the Chief

As the Chief of Police, it is my privilege to present to you the 2022 Bend Police Department annual report. This report provides an overview of some of our Department's activities, achievements and challenges over the past year. I am proud to say that the Bend Police Department has continued to provide exceptional service to our community despite the many obstacles we have all faced over the last several years.

One of our primary goals has been to maintain a safe and secure environment for all of Bend's residents and visitors. Our Department has worked tirelessly to keep crime rates low and ensure that our community remains a desirable place to live, work and visit.

Our community engagement efforts have been a particular focus over the past year, working to be present and visible in our community after a couple of years of reduced in-person contact. We have sought to strengthen our partnerships with local organizations, businesses and residents to better understand our community's needs and concerns and to share our work with the community. By regularly engaging with community members, we have continued building trust and fostered a sense of collaboration that has been invaluable in maintaining public safety.

I am confident that the Bend Police Department will continue to rise to the occasion and meet the needs of our community while providing outstanding service to the community. I want to thank our dedicated officers, staff, and the community of Bend for their ongoing support and commitment to public safety.

Chief Mike Krantz
City of Bend Police Department



Meet Our Command Staff



PAUL KANSKY

DEPUTY CHIEF

Deputy Chief Paul Kansky has been in law enforcement since 1992, and worked at the Washington County Sheriff's Office and Deschutes County Sheriff's Office before joining Bend PD in 2000. He has served in investigations, CERT, CODE and other capacities, and began his current role overseeing police operations in April 2018. He holds a bachelor's degree in Business Administration from Western Oregon University and is a graduate of the FBI National Academy in Quantico, Virginia.



BRIAN KINDEL

CAPTAIN - PATROL

Captain Brian Kindel has been in law enforcement for 29 years. He has served the Bend Police Department for 22 years, and also worked seven years with the Marion County Sheriff's Office. He currently serves as the patrol division captain.



NICK PARKER

CAPTAIN - SUPPORT SERVICES

Captain Nick Parker has served in law enforcement since 1999. In 2003, Captain Parker was hired by the City of Bend Police Department. He has served as a Drug Recognition Expert, Field Training Officer, Reserve Advisor, Criminal Detective, Patrol Sergeant, Criminal Detective Sergeant, Patrol Lieutenant, and Narcotics Lieutenant. Captain Parker currently oversees the Support Services Division.



JASON MANISCALCO

CAPTAIN - INVESTIGATIONS

Captain Jason Maniscalco has worked in law enforcement for more than 25 years, 23 of them at the Bend Police Department. He is currently assigned as a Division Commander for the Command 3 and Command 4 Units, including Investigations, Traffic Team, CODE, School Resource Officers, CERT, Crime Analyst, Community Service Officers, K-9, and the Department's response to houselessness.



TARA LEWELLEN

BUSINESS SERVICES DIVISION MANAGER

Tara Lewellen has worked in finance for 23 years. She started with the Bend Police Department in 2016. As Business Services Division Manager, she oversees the Business Division, which includes budget, payroll, purchasing, fleet, records and evidence.



Vision

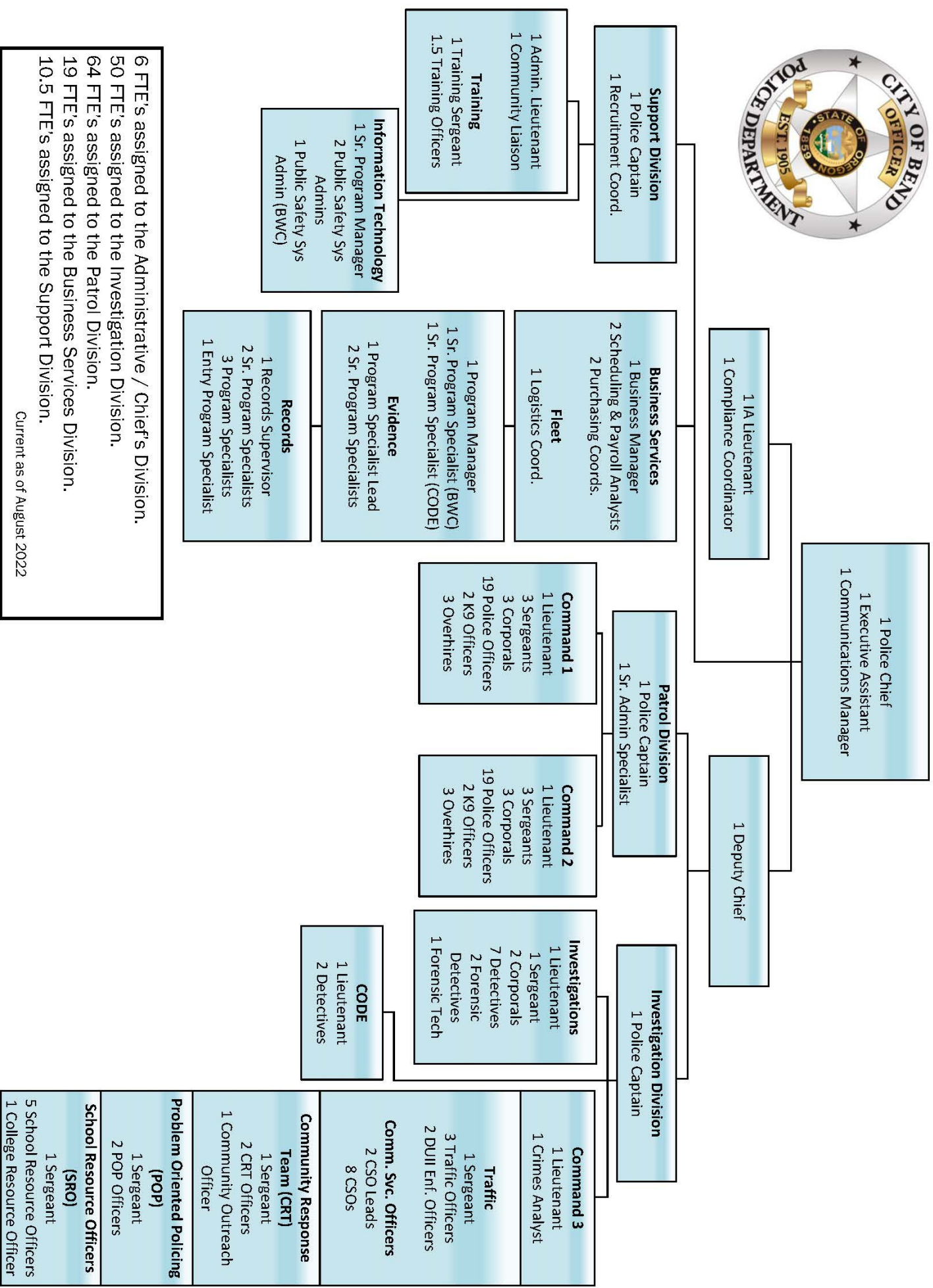
We are progressive, innovative, community based, and acknowledge our most valued asset is the men and women who work at the Bend Police Department.

Mission

To protect and serve.

Values

Teamwork
Integrity
Excellence



6 FTE's assigned to the Administrative / Chief's Division.
50 FTE's assigned to the Investigation Division.
64 FTE's assigned to the Patrol Division.
19 FTE's assigned to the Business Services Division.
10.5 FTE's assigned to the Support Division.

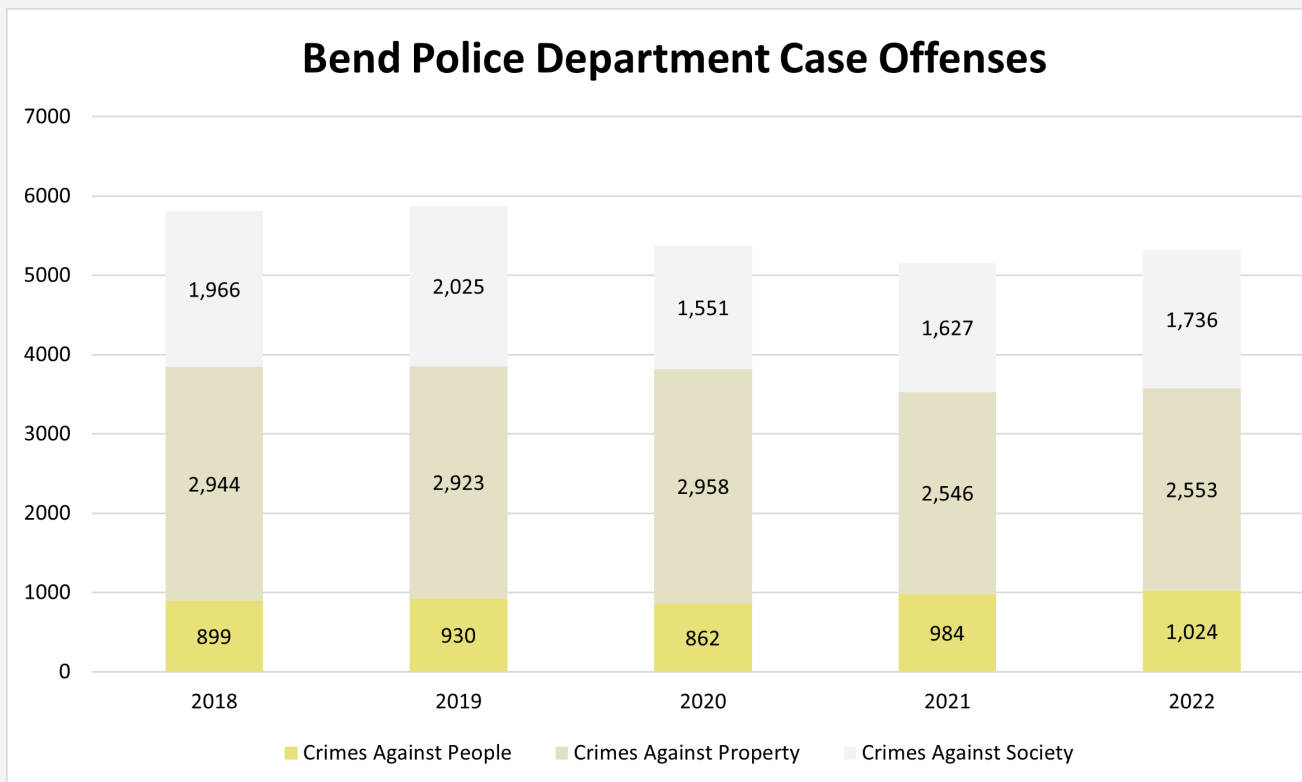
Current as of August 2022

By the Numbers: Crime Statistics

Non-Emergency Call	Officer Initiated	911 Call
39,749	24,918	11,759

Notable Numbers

- Mental health & suicidal subject-related calls: 1,892
- Unwanted subject calls: 4,299
- Motor vehicle accidents: 1,728
- DUI arrests: 692
- Unmanned Aerial Systems deployments: 316
- Apprehension K-9 deployments: 75
- Drug Detection K-9 deployments: 35



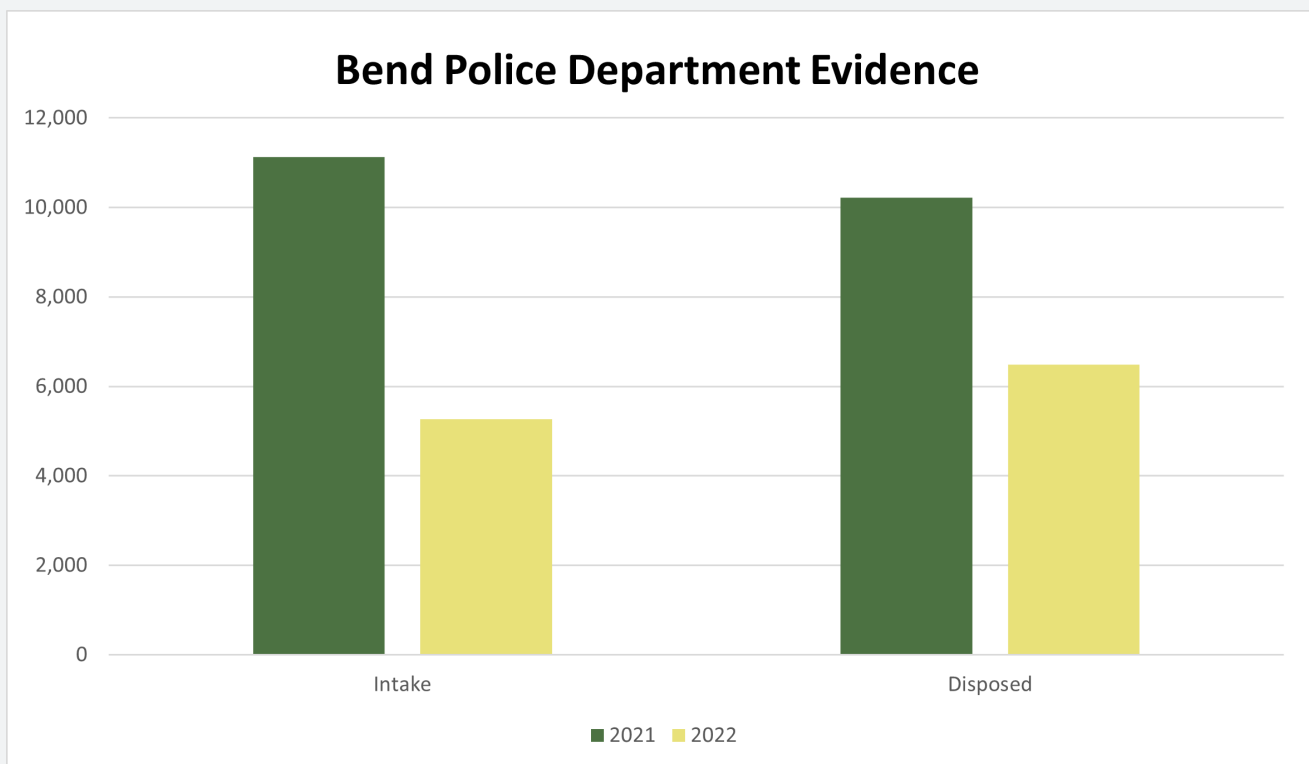
By the Numbers: Records & Evidence

Records

- Responded to 4,075 public record and background requests
- From March to December 2022, sealed or expunged 688 cases
- Scheduled 103 ride-alongs
- Released 146 animals
- Merged (processed) 8,742 reports

Evidence

- Took in 5,270 pieces of evidence in 2022
- Disposed of 6,487 pieces of evidence in 2022
- Collected 505 pounds of prescription drugs from the community during two safe drug disposal events



Training

Our Department team members, both sworn and non-sworn, participate in a variety of training throughout the year. That includes more than 3,000 hours of external training to learn best practices in modern law enforcement. Sworn officers take part in quarterly in-service trainings. Here's just some of what was covered in those all-day trainings.

Quarter 1: DUI and Standard Field Sobriety Test refreshers, vehicle blocking, Taser-to-handgun transition drills and scenarios, bias training.

Quarter 2: Emergency Vehicle Operation Course, active threat scenarios (both solo & team, OC spray & 40mm less lethal recertification.

Quarter 3: Ethos Academy leadership training, two-officer takedown control tactics, high-risk traffic stops and integrated communications and tactics, Bola Wrap training.

Quarter 4: Ethos Academy ethics training, Rifle qualifications, tactical casualty care course, bias crime investigation.



Police Chief's Advisory Committee

The Police Chief's Advisory Council (PCAC) has been an essential engagement tool of the Bend Police Department for the last 18 years. Since 2004, the Bend Police Department has maintained a Police Chief's Advisory Council in various forms and iterations.

The 2021-23 City Council Goals include a Safety, Health, Accountability, and Justice goal. Among the strategies for this goal is a revision of the PCAC with a focus on community representation, transparency, public oversight, and accountability. In 2022, Chief Krantz re-established the PCAC after a COVID-related break.

The PCAC serves three critical missions:

- To advise the Chief of Police and the Police Department on various issues from the community perspective. These issues may include but are not limited to developing strategies for increasing community awareness about policy or budget issues, developing strategies for workforce recruitment and retention, reviewing training processes, participating in programs and processes, and more.
- To act as communication conduits between community networks and the Police Department.
- To enhance trust between the community and the law enforcement agencies that serve them.



Community Engagement

Our Department incentivizes community engagement through our Community Enhancement Program, encouraging officers and staff to show up to public meetings, sporting events, and community activities, conduct school zone enforcement, and otherwise have positive contact with community members.

3,110 Community
Enhancement
Program
Hours in 2022



Strategic Plan

Accomplishments in 2022

- **HIRING:** In 2022 we hired 10 police officers and 12 professional staff members, similar to our hiring in 2021. We had a lot of ground to make up for the impact of 2020 on our profession and the workforce in general. We also added positions in 2021 and 2022 through the budget approval process. The recruiting, hiring, and training of all our new members has been a massive undertaking over the last two years and will continue into 2023. The Department will continue to seek additional sworn positions in the next fiscal year of the budget. Adding these positions will continue our efforts to correctly size our agency for the needs of our community.
- **VERIFIED ALARM RESPONSE MODEL:** In 2022, we began the process of identifying different call types and response requests that were beyond our scope in our roles as police officers or beyond the level of service we are able to provide. We began our verified alarm response model on July 1, 2022. Since then, we have continued to reduce the strain on resources caused by responding to false audible alarms. In 2021, we took and responded to more than 1,900 alarms. In the first half of 2022, we responded to just over 900 alarms. However, when the verified and priority alarm response protocol was implemented in July 2022, we only received 230 alarm priority calls. This is a significant reduction of resource demand.
- **CRISIS RESPONSE:** In 2022, we worked with Deschutes County Behavioral Health to develop a model designed to reduce our police response to calls involving persons in crisis when there is no public safety concern or crime involved. This project is expected to launch in May 2023. In the meantime, we have begun to shift many of the current crisis calls that do not have a safety or immediate public safety issue to the Mobile Crisis Assessment Team.
- **IN-CAR CAMERA SYSTEM:** In 2022, we received contract approval and budget allocations to install in-car camera systems. The actual installation will occur in 2023. There has also been a significant effort towards increase in other technology capabilities, such as the increase in drone fleet and usage, in-car modems and many other IT projects that aim to make the community and our first responders more safe.





2023 Strategic Priorities

As we move into 2023, the Department has identified a very aggressive schedule of goals that we want to achieve over the next biennium. Here are just a few of those goals.

- Use and optimize technology to create efficiencies, enhance police response and investigations, enhance reporting, and increase data/intel-led policing and asset deployment.
- Develop strategies to reduce call load / call impact to patrol officers, to ensure we are using police resources for the purposes intended and to allow proactive time for our members to engage in criminal interdiction and crime reduction efforts daily.
- Increase or change training offerings, methods and structure.
- Improve professional standards by aligning personnel complaint and investigation policies to align with current practices; implement Benchmark program.
- Complete five-year plan for vehicle rotation and replacement and develop a needs assessment for evidence and equipment storage.
- Explore and build an implementation plan for a Bend Police Foundation.
- Review wellness program, and create a wellness manual highlighting all programs and usage and other benefits intended to build employee resilience and enhance employee retention.
- Review completed Matrix staffing study and identify a five-year plan to move forward with the study elements that are obtainable and reasonable.
- Work with elected officials and City personnel to further explore alternative public safety funding sources and methods to meet future growth demands.
- Review the possible restructuring of the investigations unit, working to provide the best customer- and victim-centric model that is feasible with current resources.



| SPIDR Tech

In April 2022, the Bend Police Department launched a new communication tool called SPIDR Tech, which allows those calling 911 and nonemergency dispatch, as well as crime victims, to share feedback and receive follow-up messages.

Automated text messages are sent to those calling 911 or the nonemergency dispatch line. The messages acknowledge the call for service and provide basic information to the caller. The messages (available in both English and Spanish) also provide an optional survey to provide feedback on the service they received from Bend Police officers.

From the launch date through Dec. 31, 2022, Bend Police sent nearly 49,000 messages and received thousands of survey responses.

Here are the Bend Police Department's ratings, out of a possible 5, for each of the following questions in 2022:

The officer listened to me: 4.81

The officer treated me with respect: 4.84

The officer treated me fairly: 4.83

The officer communicated clearly: 4.84

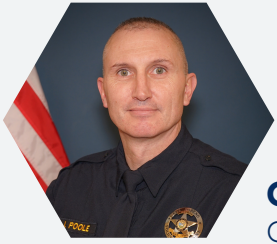
The officer provided useful information: 4.60

The officer helped resolve the problem: 4.30

Overall, how satisfied were you with BPD's response to your recent call: 4.57

Bend Police also implemented a second phase of SPIDR Tech, which allows the Department to notify crime victims about case specifics. When an officer completes a case report that involves a victim, the victim will receive a message detailing the case number, the officer's name, as well as a link to victim's assistance and how to contact the Department. If an arrest is made in the case, a second message will be sent to victims advising of that arrest. A third phase has also been implemented in which drivers involved in motor vehicle crashes receive an informational message.

Awards



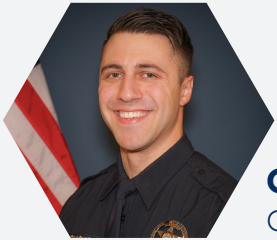
OFFICER JAMES "TYSON" POOLE
OFFICER OF THE YEAR



LAURA ARMSTRONG
STAFF MEMBER OF THE YEAR



OFFICER ZACH CHILDERS
CHIEF'S COMMENDATION



OFFICER KYLE CHAQUICO
CHIEF'S COMMENDATION



OFFICER LEO "LUCKY" LOTITO
PIONEER AWARD



CORPORAL ERICK SUPPLEE
JOHN LAWRENCE AWARD OF EXCELLENCE



SGT. CINDY KZENSULAK
COMMUNITY SERVICE AWARD



CORPORAL JEFF FRICKEY
MEDAL OF VALOR



CORPORAL ANDREW DAVIS
MEDAL OF VALOR



OFFICER CODY PESIO
MEDAL OF VALOR



OFFICER TREVOR ROBERTS
MEDAL OF VALOR

TED & SUSIE ATLEE
VOLUNTEERS OF THE YEAR

COMMUNITY SERVICE OFFICERS
UNIT CITATION AWARD

CANYON DAVIS
DISTINGUISHED SERVICE AWARD

OFFICER JEFF PERKINS
DISTINGUISHED SERVICE AWARD

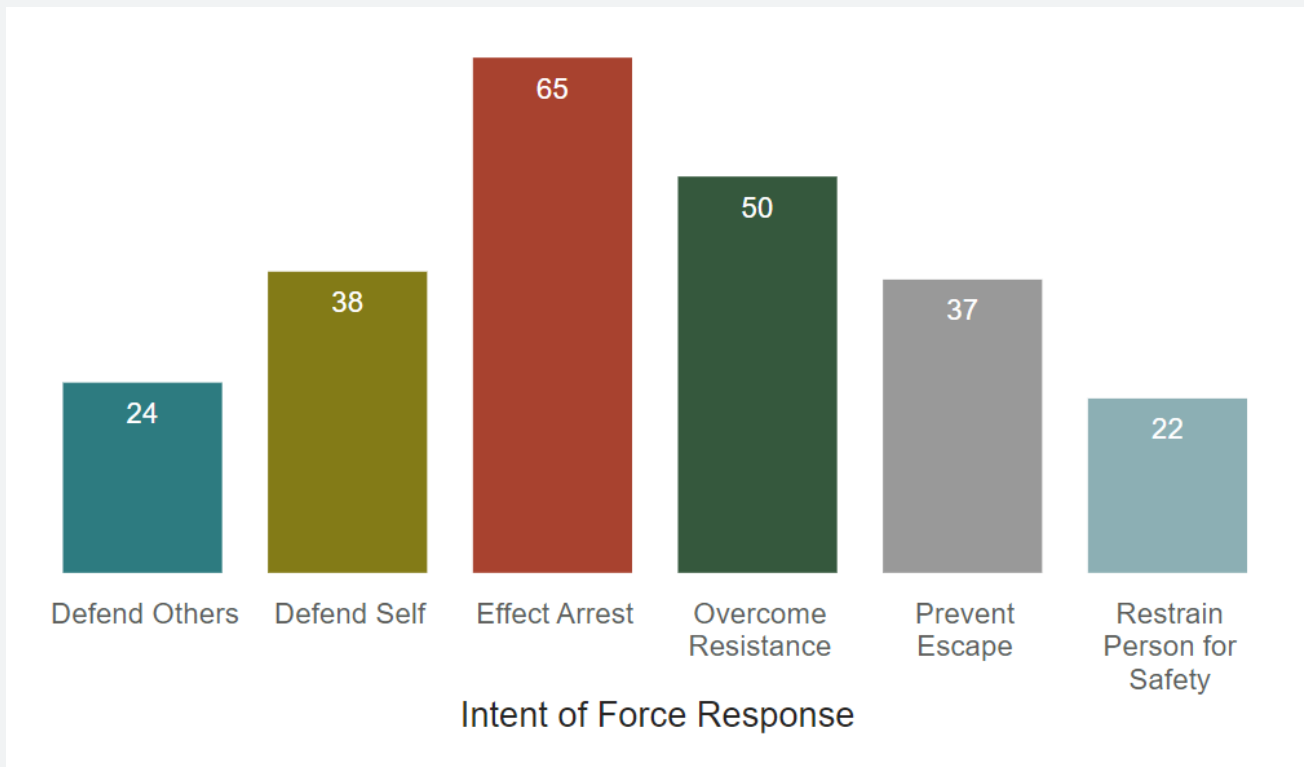
Force Response



Non-Emergency Call	Officer Initiated	911 Call
39,749	24,918	11,759

Force events involving Bend Police officers in 2022*	70
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*Multiple force type applications can occur in a single force event.



Injury to Officer		Injury to Suspect	
No	Yes	Yes	No
53	16	41	29