



Modernization Dashboard: Data Definitions



Name: # of days to issuance of new Single Family Home permit

Description: This metric shows the average number of days to issue a single family home permit, from the time the applicant submits the application to the time the City issues the permits. This time frame includes the time it takes the applicant to upload and submit revisions to the application, along with the time the City takes to review and process the application, and issue the permit. This metric is important as it establishes a baseline of current processes prior to the implementation of a new community development software. The City's goal is to improve this time through process improvements and new software.

Data Source: City of Bend Community Development Department

Date Updated: 10/10/2018

Name: Council Rules

Description: Council Rules Description: The City Council created the Council Rules Subcommittee to review the rules governing Council proceedings. The rules were last reviewed in 2011 and should be reviewed periodically. Areas of focus include agenda creation, committee appointments, Council updates and use of social media. The Council approved an ordinance enacting changes to the rules in November 2017. Data

Source: City Manager's Office

Date Updated: 1/9/2018

Name: Council Charter

Description: Council Charter Description: In response to community input, the City Council established the Charter Review Committee. The Committee developed a recommendation on charter language changes for placing a measure on the ballot for a directly elected mayor, establishing two at large council positions, four council positions elected by ward and removing pay from the charter (to be established by an independent committee). Council did not move forward with the recommendation for wards. A draft resolution with options for implementing the remainder of the recommendation will be considered on January 17.

Data Source: City Manager's Office

Date Updated: 1/9/2018

Name: Number of Bend Residents Represented by Council and Appointed Volunteers

Description: This metric calculates the ratio between the total number of City Councilors and volunteers appointed to City commissions and committees living in a given Neighborhood Association and the total population residing within the Neighborhood Association. This metric indicates the geographic distribution of City Councilors and volunteers appointed to City commissions and committees across the City's 13 neighborhood associations.

Data Source: Council and Appointed Volunteer data - City Recorder and City of Bend IT Department; note Landmarks Commission is not included in this report, but will be added in the future. Population by Neighborhood Association, from the 2015 Buildable Lands Inventory – City of Bend, Growth Management Department.

Date Updated: Council and Appointed Volunteers 2017; Population by Neighborhood Association 2015.

Name: Cost of City of Bend Government as a Percentage of Average Median Income

Description: This metric compares the cost of City government to the average median income for a Bend household, and also compares utility costs for water and sewer services to the Environmental Protection Agency guideline for utility costs. The cost of City government is calculated as the sum of the average utility bill (City water, sewer, storm water and franchise fee) plus the City property tax paid on the median assessed value of single-family homes in Bend.

Data Source: City of Bend, Finance Department and City Manager's Office. Median Household Income from US Census Bureau, American Community Survey, 2010-2015 5-year estimate

Date Updated: 10/10/2018