

Frequently Asked Questions

When does the City plow streets: When two inches of snow accumulates, the city sends crews and equipment to its busiest streets, called arterials and collectors.

When does the City plow residential streets: After six inches of snow accumulates, the City may call private contractors to plow the residential streets if needed.

When does the City apply chemical de-icer: If ice is forecast, City crews will apply de-icing materials before the roads ice over. De-icer is used to break up the ice. If the temperature drops below 20 degrees, the de-icer becomes less effective.

When does the City spread traction aid: If there is ice build-up, crushed rock will provide additional traction and is used primarily at intersections, on hills curves and corners.

What responsibilities do resident and businesses have: The City Code 5.35.020 requires that business sidewalks be cleared of all snow no later than 6 hours and residential sidewalks no later than 24 hours after the snowfall. Following these requirements will ensure that the Bend Community can access sidewalks and bus stops during the winter months.

Winter Driving Tips

- Do not drive unless you must.
- If you must drive, exercise extreme caution.
- Driving on snow-packed and icy roads requires your full attention and demands your best driving skills.
- Have adequate snow tires or chains in or on your vehicle.
- Remember to brake slowly and leave adequate room between your vehicle and the vehicle ahead of you.
- Be patient, drive at reduced speeds.
- Allow sufficient travel time to reach your destination.

Helpful Information:

If you are a homeowner and have questions about snow removal or procedures, please call the **snow removal hotline at 541-317-3002** or the **Bend Police Department at 541-322-2976**.

To hire a private contractor for snow removal from sidewalks and driveways please consult your Yellow Pages. There is **volunteer** help available if you are not able to remove your own snow. You may contact your own local neighborhood association. For your convenience that contact information can be found at www.bendneighborhoods.org

You may also contact:

For bus stop questions you may contact **Cascade East Transit at 541-548-8163**.

Cheryl Howard, City Volunteer Coordinator at 541-388-5579 choward@bendoregon.gov

You can listen to the radio or call **511** to reach the state highway patrol for the latest road conditions or **check out the Oregon Department of Transportation on-line at www.tripcheck.com**.

You may also visit the National Oceanographic and Atmospheric Administration (NOAA) Website for broadcast alerts and warnings at <http://www.nws.noaa.gov/nwr/>



STREETS & OPERATIONS

City of Bend Streets and Operations Division Winter Operations



The primary objective of the Streets and Operations Division is to provide for the safe and orderly movement of vehicular traffic throughout the City during all weather conditions, including severe winter storms. Although the Division strives to keep all lanes of traffic moving, during extreme weather conditions, travel may be limited to one lane of vehicular traffic in each direction. The City of Bend includes a total of 848 lane miles; 158 arterial lane miles, 71 collector lane miles, and 593 residential/local miles.

The City of Bend receives an annual average snowfall of 34 inches. It is not possible to remove all of the snow simultaneously from all of the streets. Factors effecting snow and ice control operations include snowfall rate and accumulation, moisture content, temperature, time of day, night or week, wind velocity, and the duration of the storm. The City monitors weather conditions and predicted weather events in order to best plan and utilize resources, however priorities must be set during each event. Priorities are established so that major arterials and other collector streets are cleared first in order that vehicular traffic may continue to move safely and efficiently on the City's street network.

Street Priority Levels

Priority One: Major Collectors and Arterials

Streets that provide a network system for emergency services operations, interconnect high volume streets, and serve as the major street network. Highest priority streets are:

3 rd Street	Mt. Washington Drive
27 th Street	Neff Road
Brookwood Blvd	Newport Avenue
Butler Market Road	Olney Avenue
Century Drive	Penn Avenue
Franklin Avenue	Reed Market Road
Knott Road	

Priority Two: Selected Collector Streets

Arterial & Collector streets necessary to provide access to Priority One Streets. Also include routes to medical facilities, schools, major employment centers, and streets requiring special attention such as steep hills or curves.

Priority Three: Residential/Other

After operations on Priority One and Two areas have been accomplished, special requests will be responded to. Normally residential streets will not be cleared until accumulation reaches six inches or more and contractors may be called out to assist. Response to special requests will depend on resource availability, weather conditions, etc.

Please visit

<http://bendoregon.gov/index.aspx?page=668>

for a map of Snow Plow Routes.

