The primary objective of the Streets and Operations Division is to provide for the safe and orderly movement of vehicular traffic throughout the City during all weather conditions, including severe winter storms. Although the Division strives to keep all lanes of traffic moving, during extreme weather conditions, travel may be limited to one lane of vehicular traffic in each direction. The City of Bend includes a total of 848 lane miles; 158 arterial lane miles, 71 collector lane miles, and 593 residential/local miles.

The City of Bend receives an annual average snowfall of 34 inches. It is not possible to remove all of the snow simultaneously from all of the streets. Factors effecting snow and ice control operations include snowfall rate and accumulation, moisture content, temperature, time of day, night or week, wind velocity, and the duration of the storm. The City monitors weather conditions and predicted weather events in order to best plan and utilize resources, however priorities must be set during each event. Priorities are established so that major arterials and other collector streets are cleared first in order that vehicular traffic may continue to move safely and efficiently on the City’s street network.
Street Priority Levels

**Priority One: Major Collectors and Arterials**
Streets that provide a network system for emergency services operations, interconnect high volume streets, and serve as the major street network. Highest priority streets are:

- 3rd Street
- 27th Street
- Brookwood Blvd
- Butler Market Road
- Century Drive
- Franklin Avenue
- Knott Road
- Mt. Washington Drive
- Neff Road
- Newport Avenue
- Olney Avenue
- Penn Avenue
- Reed Market Road

**Priority Two: Selected Collector Streets**
Arterial & Collector streets necessary to provide access to Priority One Streets. Also include routes to medical facilities, schools, major employment centers, and streets requiring special attention such as steep hills or curves.

**Priority Three: Residential/Other**
After operations on Priority One and Two areas have been accomplished, special requests will be responded to. Normally residential streets will not be cleared until accumulation reaches six inches or more and contractors may be called out to assist. Response to special requests will depend on resource availability, weather conditions, etc.