

CRISIS ASSISTANCE PROGRAM FREQUENTLY ASKED QUESTIONS

1) *How do I apply for water and sewer bill relief funds?*

Applying for City of Bend water and sewer bill relief funds will be quick and easy. Click on the Crisis Assistance Program Online Application located at the City of Bend Business Resources page bendoregon.gov/bizresources.

2) *Who do I contact if I have questions about my application or relief funds?*

If you have any questions while completing the application, or questions about if you have qualified for relief funds, please contact Teresa Briggs at (541) 317-3001 or tbriggs@bendoregon.gov.

3) *Will I need to upload any documents when completing my application?*

No, you will not need to upload any documents to apply for water and sewer bill relief funds, but you will need to know your City of Bend Utility Account Number and your City of Bend Business License Registration Number to enter into the application.

4) *How will I know if I have been awarded water and sewer bill relief funds?*

You will be notified by Teresa Briggs if you have received water and sewer bill relief funds. Notification will be sent to the email contact information you have entered into the online application.



Accommodation Information for People with Disabilities

To obtain this information in an alternate format such as Braille, large print, electronic formats, etc. please contact Teresa Briggs at tbriggs@bendoregon.gov or (541) 317-3001.

