



We're Upgrading Our Permitting Software!

CITY OF BEND

5 Things to Know

1 The **Permitting Software Replacement Project** will **improve efficiency** and consolidate multiple outdated software systems into one new system, called the **Online Permit Center**.



2 The **Online Permit Center** is where customers can do:

- Permitting and Inspections
- Business Registration and Licensing
- Citizen Portal (for Code Complaints and property information)

3 **Customer benefits include:**

- Streamlining online submittals, payments, reviews, and inspection scheduling
- Providing 24/7 access to the Online Permit Center
- Providing project status and information faster and easier
- Filing and tracking code complaints online
- Receiving real-time inspection results from the field

4 **What is the schedule?**

Training for City staff and external customers
 *August & September 2019*
Projected launch of Online Permit Center
 *October 2019*

5 **More information....**

To help you stay in-the-know, we've launched a project webpage.

bendoregon.gov/permitcenter

Be sure to check here for more information and training materials as we get closer to launching the Online Permit Center.