



CDD Permit Center Customer Support Call Menu

- Press 1** For Permit Center Hours and Location
- Press 2** For Building
 - For questions regarding inspections, permits, application processes, ePlans and all other building questions
 - Press 1**
 - Press 2** For Building Code questions
 - Press 3** For the Automated Inspection Request Line
- Press 3** For Planning and Zoning
- Press 4** For Engineering and System Development Charges
- Press 5** For Code Enforcement
 - Press 7** To be transferred to Code Enforcement
- Press 6** For Signs
- Press 7** For Property Addressing
- Press 8** For Utility Billing and Business Licenses

Universal Keys:

- Press 8** For the previous menu
- Press 9** If at any time you would like a menu repeated
- Press #** To bypass the message

Callers may press the desired selection at any time during the message